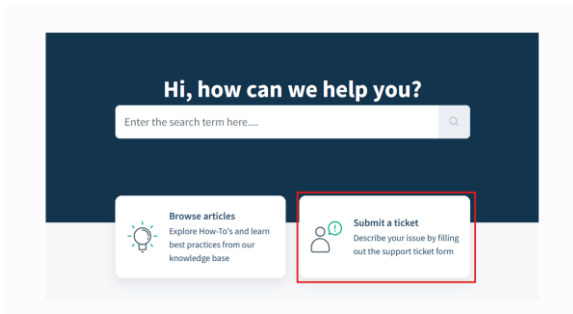
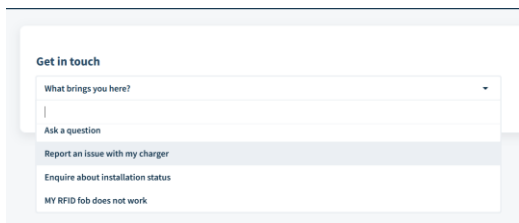


- 1) Go to this URL: estation.freshdesk.com
- 2) Click on 'Submit a ticket':

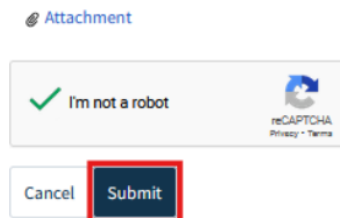


- 3) Select the issue/reason that best matches:



- 4) Fill out the form as appropriate:

- 5) Click the 'I am not a robot' challenge, and then click on submit.



- 6) This creates a ticket on our website, when a support engineer responds, you will receive a notification at the email account you provided.
- 7) After submitting your ticket, you'll receive an activation link to create an account.
- 8) With your account, you can track all activities related to your support requests.